



The Bower Hut Cafe Manager

Full time, including at least one weekend day

£26,000 per annum (plus holidays & pension contributions)

3 month probation period

References will be requested and trial shifts undertaken.

Deadline 31 January 2022

Interviews 2 February 2022

Apply with CV, including two references, one of whom should be your current or most recent employer and a covering letter stating how you meet the requirements of the job description. Email application to [info@thebower.org.uk](mailto:info@thebower.org.uk)

We are looking for an enthusiastic, organised and experienced cafe manager, who is passionate about coffee and the community and can lead our team of part-time baristas at our busy park cafe. This is an opportunity for the right candidate to help our community cafe grow and develop in new ways. It requires someone confident in managing the cafe and working directly with the co-Directors and co-Founders of the organisation.

#### About Us

The Bower has charitable status as a Community Interest Company no. 10932813. As a social enterprise, the aim of The Bower Hut Cafe is that any income raised, after costs, goes directly towards supporting the artistic and publishing programme at The Bower.

The Bower is a gallery, publication studio and cafe based in Brunswick Park, South London. Our organisation is committed to feminist principles of collaboration, support and community in our approach to our work. We believe that art and publishing can be an agent for change, engaging audiences in complex and challenging issues. Our feminism is queer and trans inclusive, intergenerational and anti-racist.

The Bower occupies a former public toilet in Brunswick Park, Camberwell SE5 and the cafe is in a former park keepers hut. These buildings were derelict and we crowdfunded to renovate and repurpose them, opening to the public in 2018.

Our coffee is supplied locally by Old Spike, a social enterprise who provide training, jobs and housing support for people experiencing homelessness across the UK. We also stock books, groceries and small batch goods by independent suppliers and makers.

## Job Description

We're looking for someone with the skills, knowledge and ability to:

- Undertake barista duties as required.
- Manage all front of house operations, including placing orders, receiving deliveries, organising displays and monitoring inventory, keeping records and pricing up to date.
- Contribute to a friendly, welcoming atmosphere, maintaining a high level of service. Nurture friendly relationships with customers.
- Schedule barista rota. Build a motivated, happy and productive team, ensuring all areas of the barista job description are met.
- Hire and train new/casual staff on drinks preparation and proper use of coffee equipment and food preparation.
- Assist with marketing and promoting the cafe, including social media and printed matter.
- Research new suppliers and contribute suggestions for seasonal menu changes and new products.
- Help improve our environmental sustainability, reducing waste and plastic.
- Implement systems to aid stock management and maintain updated records - including information on ingredients, allergens etc and communicate to all staff.
- Expand opening hours, build revenue, help plan and execute the co-Directors' vision, contributing to ideas around strategies and development.
- Attend monthly meeting with Co-Directors. Understand the particular context of The Bower; have an interest in art, visual culture, books and publishing, and respect and represent our core values.

## Essential

- Experienced barista with proven experience in speciality coffee and familiarity with machine maintenance and troubleshooting.
- Proven cafe managerial experience, excellent communication skills.
- Ability to work quickly, calmly, and efficiently during busy periods and seek out tasks during quieter periods
- Understands the value of paying attention to detail and has a good eye for visual presentation of goods.
- Willing to work flexible hours including weekends, bank holidays and occasional evening events as required.

Desirable

Clean UK driving licence.

Relevant food hygiene/catering/hospitality qualification (training can be provided to the right person).